

Updated September 2, 2022

## Frequently Asked Questions

This frequently asked questions guide is intended for U.S. Naval War College (NWC) staff and faculty looking to utilize Reserve support, as well as those who may have Reserve students. Questions that are not adequately answered here may be addressed to the Operational Support Officer (OSO) at (401) 856-5171.

### **How does the Operational Support Officer prioritize support requests?**

Prioritization schemes are based upon precedent. As human capital resources, they are also reviewed periodically via the Resource Management Board program.

### **I disagree with my prioritization/the level of support you are providing me. How can I appeal for more support?**

The ultimate decision-making power on Reserve funding and manpower belongs to the President of the Naval War College. The Chief of Staff (COS), acting as their direct representative, represents final arbitration for all support disputes. Requests for support reconsideration should be routed through the chain of command, appropriate directors or deans, for consideration by the COS.

***Please Note:** The OSO has the most complete picture of Reserve support to the college; prioritization changes are rare.*

### **Why am I being told that my event cannot be supported or cannot be supported completely?**

Like all other resources, Reserve support to NWC is finite. We are limited by both financial capabilities and the availability of appropriate manpower. For the most part, Reservists volunteer to support NWC events, so lack of support may come from lack of interested parties.

### **How do you solicit Reserve support for events?**

All requests for Reserve support should be submitted to the OSO by May of the current FY to be added to the budget for next year. All departments will be allocated support based on the budget received and their own internal precedence for support. Short notice requests should be submitted as soon as possible to the OSO with justification from the department chair.

### **Are there limits to the duration of Reserve support that I can request?**

No, with a few caveats. The Reserve system is set up to allow Reservists to easily support events of up to two weeks in duration. Extensions may be requested out to 29 days for a particular member. Events beyond 29 days require extensive use of NWC discretionary resources, which are finite and in high demand. In the case of recurring, long term requirements, it is recommended that you consider other manning sources (active military, contractors, civilian employees, temp hires) to find a more permanent solution to your manning difficulties.

### **My event can't happen without Reserve support and you're telling me I can't have what I need. What can I do?**

Reserve support is never guaranteed and may be limited by both financial and manpower resources. Please consider other manpower resources for your event. If your event really will not happen without Reserve support, you may appeal to the NWC COS. In your appeal, clearly articulate a) why you do not have any other support and b) why your event requires support ahead of other events.

**Can I request a specific person to support my event?**

Yes. In the Reserve Support Request form you can list by name requests.

*Please Note: Support is not guaranteed and may be constrained by funding or other priorities.*

**Can I recruit my own support for my requirement?**

While you can socialize support of your event, and can request certain sailors by name for support, all requests for NWC Reserve Support shall come from the NWC OSO. No other avenues will be recognized, and any support offered through other channels will not be supported.