



Mission Measures

The Library tracks metrics that provide information on programs & services and their impact on the NWC Community. We use these metrics to identify trends, to monitor progress over time, and to inform decisions on current & future programs & services.



Engaging the Community

341,835

Total Engagements

- Engagements include: Online usage, print circulation, LibGuide views, SIPRNet sessions



Supporting Research

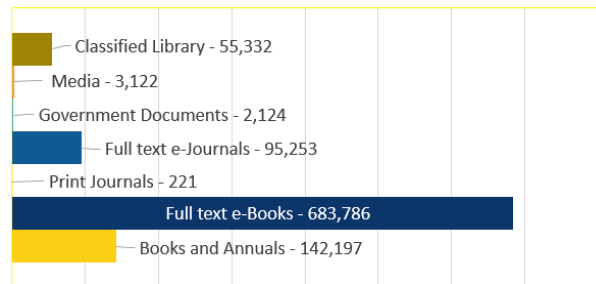
- Interlibrary loan resource requests = **1,005**
- Research consultations = **1,818**
- Questions answered = **1,396**
- Resources purchased at request of researchers = **34% of total purchases**



Supporting Teaching

- Readings added to e-Reserves = **3,179**
- Copyright Inquiries = **3,989**
- Learning Objects Created = **60**
- Number of Information Literacy Classes Taught = **50**

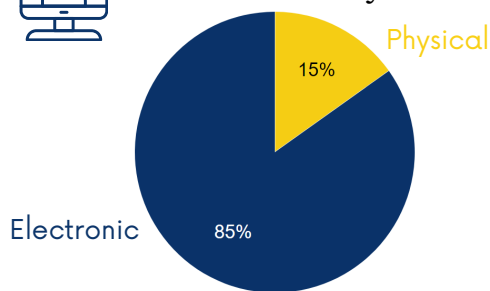
The Collection



Number of Titles by Format



Virtual Library



Total Titles = **982,035**



Using Dollars Wisely

- Total titles available FY23 = **982,035**
- Total dollars spent FY23 = **\$909,529**
- Average cost per title = **\$0.93**
- Cost per Engagement = **\$2.66**
- Number of resource trials = **6**



Highlights

New resources, services, tools and professional development, as well as praise for our library team.

Discovery Tools

- NWC Student Papers virtual collection in Primo, and custom filter allowing patrons to browse this collection and limit searches to only this resource type.
- NWC Faculty publications virtual collection in Primo.
- New Arrivals to the Collection Online Display



Resources

- Circulating Board Game collection
- JSTOR e-books collection
- Taylor & Francis China Studies & Military Studies EBA collection

Services

- Classified Library LibGuide
- Copyright LibGuide
- Classified Library support to War Gaming Dept's annual games & JMO's Classified Issue Day.



Professional Development

- Courses in Adult Learning Styles, XML and RDF-based systems, and Adopting Artificial Intelligence in Libraries
- Military Libraries Virtual Training Summit
- SUNYLA Midwinter Virtual conference on Library Data



Shout-outs

"Thank you and the Classified Library staff for the outstanding support over my many years at NWC."
~Retiring SORD Professor

"You and your [acquisitions] team have been such a help, not just with this but at every juncture".
~CDE Professor

Thanks so much for all of your help in getting us educated on copyright law and making sure we could host this event properly. I really appreciate how early you got in touch as we needed almost all of that time to get our ducks in a row
~ Military Professor, Strategy & Policy

"The USNWC librarians are also valuable resources for you, and you should make use of their expertise."
~Syllabus for Elective Course, Spring 2023,



Customer Satisfaction

5.849



6.239

Highest rating is 7.0

- Statistical increase in NWC Student Survey from June 2022 to June 2023.

